ARTIN

GHH-BONATRANS
Pioneers of wheelset solutions

BONATRANS GROUP A.S.

CASE STUDY

HOW TO STOP SENDING DOCUMENTATION BY EMAIL – AND FINALLY MEET ESG STANDARDS

Manufacturing

In 8 months, we built a customer portal in .NET and React for a global manufacturer of railway wheelsets. It replaced emailing documentation with a centralized system for 50 sales representatives and hundreds of customers – on time, in full scope and within budget.

CHALLENGE

Handover reports, delivery notes and sales documentation reached customers by email only – which put a load on the servers, failed the company's ESG standards and forced customers to dig for important documents in overflowing inboxes. On top of that, it was the client's first time working with a software house, and they needed a partner who would guide them through the process, not just code the brief.

SOLUTION

- Central document archive available to customers 24/7
- Notification system – the customer gets an email and finds the document in the portal
- Multilingual interface for an international customer base
- Granular user rights management
- Responsive design for desktop and mobile devices
- Analysis phase: a complete review and optimization of the client's original requirements

TEAM SIZE
5 specialists (BA, FE, BE, QA, PM)

TECHNOLOGIES
.NET, React

PROJECT DURATION
8 months

WHAT THE CLIENT VALUED MOST

Quick response to changes, a customer-oriented approach from the whole team and transparent pricing with no hidden costs in change requests.

The client came with one project. They're leaving with a plan to digitalize more processes. The analysis phase uncovered internal opportunities the client hadn't identified on their own – and it keeps generating new projects.

"I don't like it when a higher price is hidden in change requests. ARTIN doesn't do that."

— CIO, global manufacturer of railway wheelsets

DIGITALIZING PRODUCTION PROCESSES?

We'll show you how – without unnecessary theory.